

Transforming outdated hospital:

Pathways to modern, sustainable, and efficient healthcare buildings





WELCOME





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Primum non nocere

"The very first requirement in a hospital is that it should do the sick no harm"

Florence Nightingale, 1863



Introduction



	access 581425	Assessment 289574	consent 199149	disruptive 24966	document 290604	ioc 817676	infection 134100	infra 243862	dev 134122	medication 491154	other 212442	pt abuse 20978	pt accident 653906	self harm 23619	treatment 563265	4680842
Full Cases	64	59	10	8	64	180	33	54	12	0	117	66	50	1	154	872
	0.011%	0.020%	0.005%	0.032%	0.022%	0.022%	0.025%	0.022%	0.009%	0.000%	0.055%	0.315%	0.008%	0.004%	0.027%	0.019%

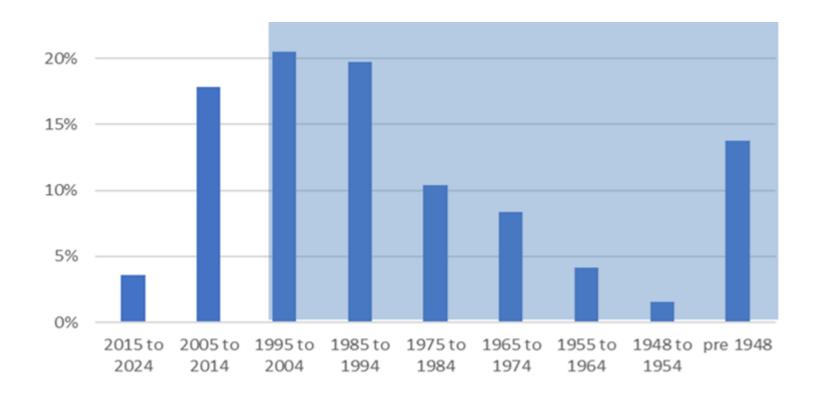
	Male & Female
Ischaemic heart diseases (I20-I25)	64,435
Dementia and Alzheimer's disease (F01, F03, G30)	37,762
Cerebrovascular diseases (I60-I69)	35,977
Malignant neoplasm of trachea, bronchus and lung (C33, C34)	30,148
Chronic lower respiratory diseases (J40-J47)	26,748
Influenza and Pneumonia (J09-J18)	26,151
Malignant neoplasm of colon, sigmoid, rectum and anus (C18-C21)	14,006
Malignant neoplasms of lymphoid, haematopoietic (C81-C96)	11,059
Malignant neoplasm of prostate (C61)	9,671

latrogenic Harm

82,204







79%

Introduction



Reason

£13.8b

Inspiration

Better infrastructure

=

better outcomes

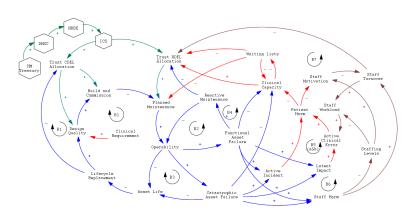
+

sustainability

+

efficiency

Aspiration



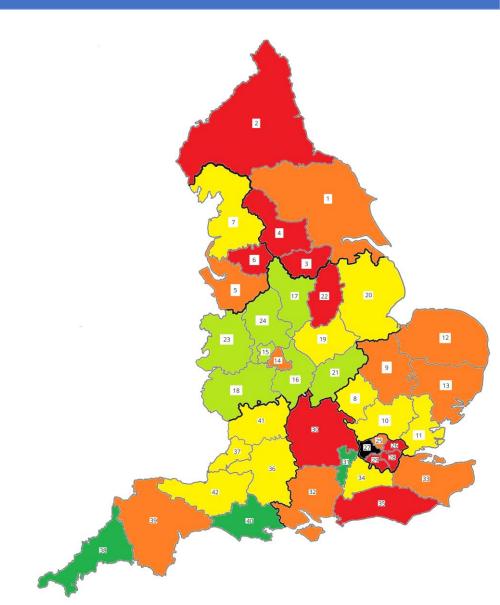


The NHS Estates Crisis



Infrastructure failure refers to the collapse or malfunction of critical systems, such as clinical facilities, service networks and systems that support healthcare delivery. These failures can arise from age-related degradation, inadequate maintenance, design flaws, or not replacing aged assets, posing significant risks to patient outcomes and operational efficiency.

£13,753,275,035 +£25,000,000,000





Backlog Maintenance → **Patient Harm**



ACTIVE

56,561

	Active	Total
No Harm	89.52%	75.87%
Low	9.77%	21.87%
Moderate	0.62%	1.86%
Severe	0.05%	0.25%
Death	0.04%	0.15%

LATENT

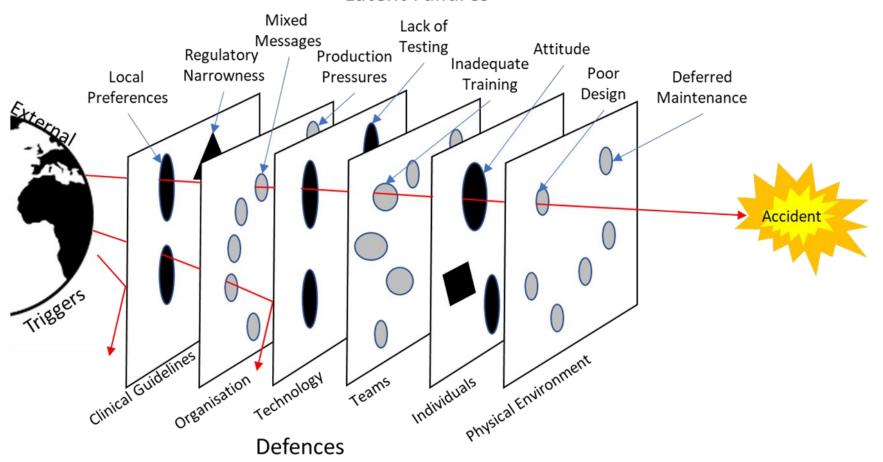


"There are known knowns. There are known unknowns. That is to say, there are things that we know we know. And there are things that we know we don't know. But there are also unknown unknowns – the ones we don't know we don't know."

Latent Risks



Latent Failures



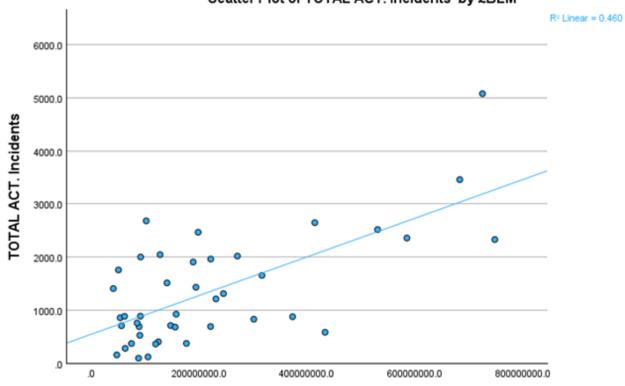
- Heat
- Noise
- Infection spread
- Light
- Disruption



Impact on Outcomes



Scatter Plot of TOTAL ACT. Incidents by £BLM





	Total Backlog			
	Total Incidents	Active Incidents		
No Harm	0.447	0.448		
Low Harm	0.283	0.227		
Moderate Harm	0.461	0.095		
Severe Harm	0.207	0.176		
Death	0.266	-0.024		
Total Incidents	0.444	0.446		

Total CIR					
Total Incidents	Active Incidents				
0.128	0.503				
0.137	0.22				
0.243	0.045				
0.035	0.088				
0.134	-0.018				
0.144	0.494				



£ Backlog Maintenance

=



Patient Harm Incidents



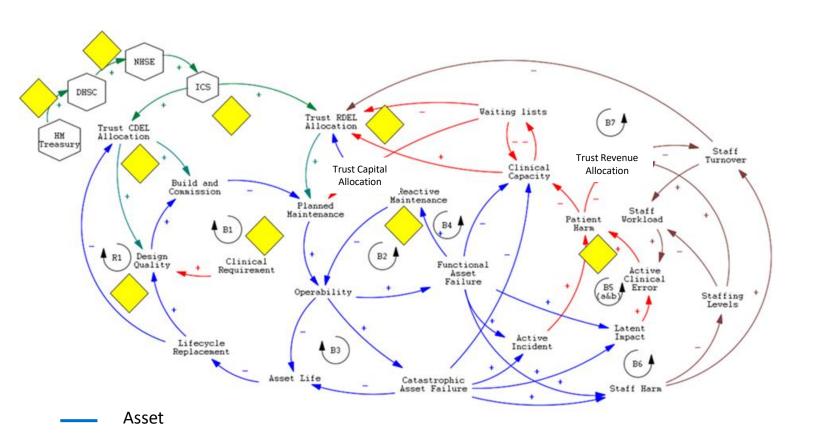
Finance

Patient

Staff

Systems Dynamic Modelling





Example

Delayed investment worsens impact

Increased impact worsens availability

Reduced availability worsens outcomes

Worse outcomes decreases capacity

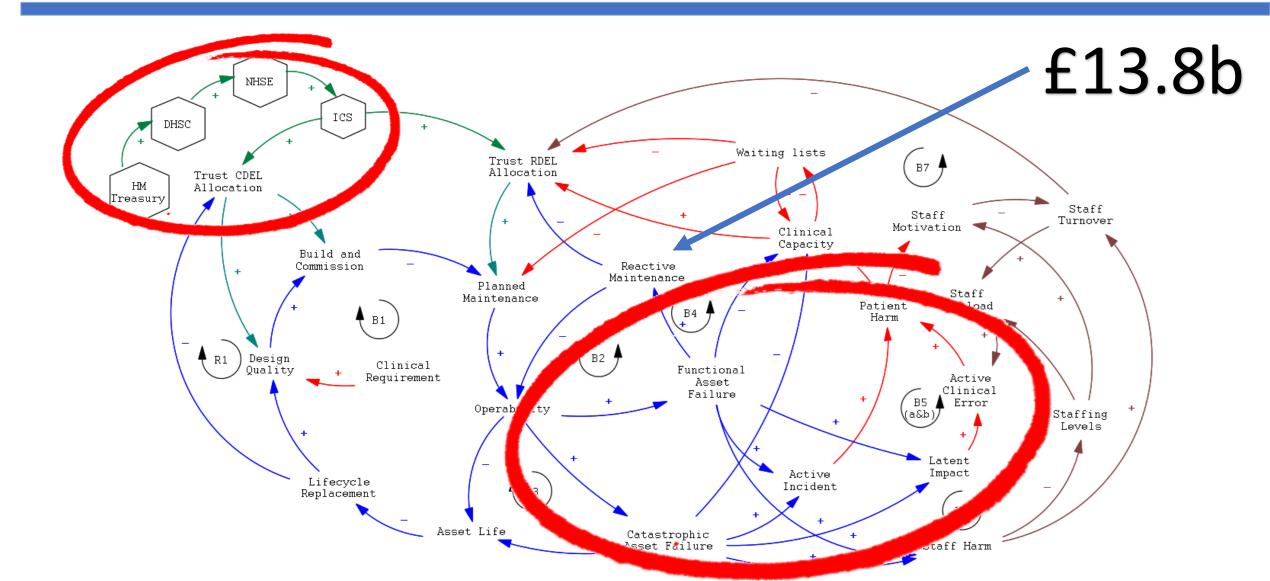
Decreased capacity decreases revenue

Decreased revenue delays investment



The Root Problem











1859

Three key principles of modern hospital design

Space

Ventilation

•Light







Evidence-Based Design (EBD)

Facilities must improve safety, recovery, workflow.

Sustainable Design

Use of low-carbon, low-maintenance materials.

•Smart Systems:

Predictive maintenance using IoT and analytics.



Pathways for Transformation



INFORMATION

Backlog

- Target highest-risk assets
- Asset condition surveys
- PSI data to prioritise.

Policy

- •Embed infrastructure in NHS quality/safety standards.
- •Require Trust Boards to report estate risks alongside clinical metrics.

Design

 Academically assess most efficient (whole life cost) approach to redesign and rebuilding the NHS

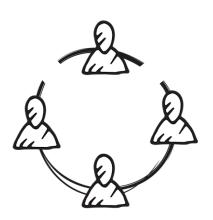


Overcoming Barriers

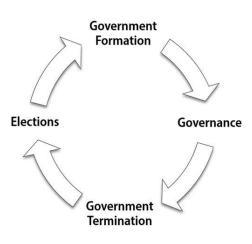


















DO THIS...

- Mandate estate risk audits in patient safety reviews
- Invest in predictive maintenance tools.
- Design new hospitals for adaptability, longevity, and infection prevention.
- National estate strategy aligned with sustainability goals.

...TO ACHIEVE THIS

- •Safe, modern hospitals:
 - Reduce mortality/morbidity.
 - Attract staff.
 - Increase efficiency.
- •Reframe estate as core clinical infrastructure, not admin cost.





"We shape our buildings, thereafter they shape us"









Reading list

Reason, J. (1990). **Human Error**. Cambridge University Press. via Cambridge University Press

To Err is Human: Building a Safer Health System. Washington (DC): National Academies Press (US); 2000

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Nightingale, Florence. *Notes of hospitals*. BoD–Books on Demand, 2022.

Research Website

